

BACKSTOP® LIMITED 6 YEAR PRODUCT WARRANTY

Products covered: Thermal Expansion Tanks manufactured by BACKSTOP®

This warranty cannot be transferred - it is extended only to the original Purchaser or First User of the Product. By accepting and keeping this Product you agree to all of the warranty terms and limitations of liability described below.

IMPORTANT WARNING - READ CAREFULLY THE INSTALLATION, OPERATING AND MAINTENANCE INSTRUCTIONS MANUAL to avoid serious personal injury and/or property damage and to ensure safe use and proper care of this product

Who Receives BACKSTOP's Product Warranty

All purchasers or first users of the BACKSTOP® Thermal Expansion Tanks. The Warranty is non-transferable.

What is covered by this Warranty

BACKSTOP® warrants to the purchaser or first user of the new Product that at the time of manufacture, the Product is free from defects in material and workmanship. Any warranty claim must be made within six (6) years unless another time period is set forth in the Manual, measured from the time the Product was purchased.

What BACKSTOP® Will Do If You Have a Covered Warranty Claim

In the event of a breach of the foregoing warranty, BACKSTOP® will at its option replace or make repairs to correct any defect in material or workmanship or supply and ship either new or used replacement parts or products. BACKSTOP® will not accept any claims for labor or other costs.

What This Warranty Does Not Cover - Exclusions and Limitations

This Warranty does not cover any failure or problem unless it was caused by a defect in material or workmanship. In addition this Warranty shall not apply:

- if the Product is not correctly installed, operated, repaired or maintained as described in the Manual provided with the Product; " to any failure or malfunction resulting from abuse (including freezing); improper or negligent handling, shipping (by anyone other than BACKSTOP®). Storage, use, operation, accident or alteration, lightning, flood or any other environmental condition;
- to any failure or problem resulting from the use of the Product for any purpose other than those specified in the accompanying Manual or alteration of any part of the product;
- if the Product is used anywhere except the United States, its territories or possessions. or Canada;
- this Warranty does not cover labor costs, shipping charges, service charges, delivery expenses. Administrative fees or any costs incurred in removing or reinstalling the Product;
- this Warranty does not cover any claims submitted to BACKSTOP® or an BACKSTOP-authorized distributor or retailer more than 30 days after expiration of the applicable warranty time period described in this Warranty
- this Warranty also does not cover repair or replacement costs not authorized in advance by BACKSTOP®. Additional Warranty Limitations

Additional Warranty Limitations

ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED.

Limitations of Remedies

THE REMEDIES CONTAINED IN THIS WARRANTY ARE THE PURCHASER'S OR FIRST USER'S EXCLUSIVE REMEDIES. IN NO CIRCUMSTANCES WILL BACKSTOP BE LIABLE FOR MORE THAN, AND PURCHASER-FIRST USER'S REMEDIES SHALL NOT EXCEED, THE PRICE PAID FOR THE PRODUCT. IN NO CASE SHALL BACKSTOP BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NON-DELIVERY OR FROM THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM BACKSTOP'S OWN NEGLIGENCE OR OTHER TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence, strict liability, in tort or under any other legal theory. Such damages include, but are not limited to inconvenience, loss or damage to property, mold, loss of profits, loss of savings or revenue, loss of use of the Products or any associated equipment facilities, buildings or services, downtime, and the claims of third parties including customers.

What To Do If You Have a Problem Covered By This Warranty

Any covered Warranty service must be authorized by BACKSTOP®. Contact the person from whom you purchased the Product who must receive authorization from a BACKSTOP® distributor or BACKSTOP®. If you do not receive a prompt response, call BACKSTOP® directly at (714) 674-0590. Notice of a Warranty claim should be submitted by the authorized distributor to BACKSTOP® at the following address:

BACKSTOP® Warranty Claim Dept.
465 N. Berry St., Brea, CA

Before BACKSTOP® determines to provide any replacement part or Product, it may as a pre-condition to making such a determination require that the warranty claimant ship the Product postage prepaid to an authorized BACKSTOP® distributor, or to BACKSTOP® and provide proof of purchase evidenced by the original sales receipt.

ADDITIONAL PRE-CAUTIONS



BackStop® Expansion Tanks must be installed by a qualified professional follow all local and national plumbing and electrical codes. Read and understand fully the instructions included here and those on the manufacturer's website which are updated on a regular basis. Failure to follow these instructions may result in serious injury or death and or property damage and will void the product warranty.



This tank is intended for use on potable water systems only and any other use may be dangerous and will void the warranty.



This product's performance and life span can be significantly and adversely impacted by aggressive water conditions. A water test should be done at regular intervals looking for corrosive water, acids, and other contaminants which must be treated immediately if present.



The system piping must be properly grounded to earth and a dielectric union is recommended in the installation.